

## QUALITY POLICY (2021-2024)

### Our mission

Highest possible level of satisfaction for all our customers with the quality of our products and services as well as with our pricing. The satisfaction of these demanding requirements in our industry sector represents for us - challenge and goal.

### Vision of our company's future

To maintain and extend the leading role of our mother company PSC VSMPO-AVISMA Corporation in the supply of diverse industry sectors with titanium and titanium alloy products. To be able to react quickly and flexibly to developments and new challenges in order to maintain and extend our own outstanding position within the company-wide TiRus distribution network.

### Major quality objectives

- Provision of products and services meeting customer demands and expectations as well as the requirements of international, European and national standards and statutory bodies.
- Continuous enhancement of our inhouse manufacturing and service provision operations with regard to meeting customer's technical requirements and price expectations.

### Quality principles to achieve the above objectives

- Analysis of the technical progression in the market and enhancement of our manufacturing equipment & processes;
- Best possible knowledge of market needs and customer expectations;
- Build and maintain contact with suppliers and subcontractors based on partnership;
- Sensibilization of our entire staff on cost optimization (*7wastes*) and increase of our efficiency (*Lean Management & 5S*);
- Provision of a work environment which contributes to employee satisfaction and motivates our team to continuously improve the quality of their work.

VSMPO TiRus GmbH management commits to maintain and continuously improve our quality management system to DIN EN 9100. The company provides conditions to employees which enables them to be motivated, creative and to work efficiently on all operations.

Matthias Obermayer (Managing Director)

May 2021